



Universal Service Administrative Company
Schools & Libraries Division

Administrator's Decision on Invoice Appeal

April 13, 2012

Shari Dwyer
E-Rate Exchange, LLC
P.O. Box 451
Syracuse, NY 13206

Re: Your appeal of the reduction/denial of your invoice

471 Application Number: 326886
Funding Request Number(s): 876087
Correspondence Dated: March 7, 2012

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal. This letter explains the basis of USAC's decision. The date of this letter begins the 60-day time period for appealing this decision to the Federal Communications Commission (FCC).

Funding Request Number(s): 876087
Decision on Appeal: Denied

Explanation:

Invoicing made initial contact with you on January 4, 2012 via email and fax, requesting you to provide the bill within 7 days. The information that you provided in your response on January 10, 2012, omitted the bills. As a result you failed to provide a complete response to Invoicing. You have failed to provide evidence on appeal that USAC erred in its original decision. Consequently, the appeal is denied.

USAC reviews Form 472 and makes decisions about the invoices in compliance with FCC rules. To conduct these reviews, USAC has put in place administrative measures to ensure the prompt resolution of invoices. One such measure is that applicants are required to respond to USAC's requests for the additional information necessary to complete their invoices within 7 days of being contacted. This procedure is necessary to prevent undue delays during the invoice based on the information on hand.

If you believe there is a basis for further examination of your application, you may file an appeal with the Federal Communications Commission (FCC). You should refer to CC

Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received or postmarked within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the USAC web site or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division
Universal Service Administrative Company

